

2013 Carrier Holiday Schedule & Guarantees



FedEx® 2013 FedEx Shipping Deadlines for Shipments to Arrive by Dec. 25

Ship By	Service	Ship By	Service
<u>U.S. to U.S.</u>		<u>U.S. to Puerto Rico</u>	
Dec. 17	FedEx Ground®	Dec. 18	FedEx International Economy®
Dec. 17	FedEx Home Delivery®	Dec. 20	FedEx International Priority®
Dec. 19	FedEx Express Saver®	Dec. 20	FedEx® International Next Flight
Dec. 21	FedEx 2Day®		
Dec. 23	FedEx Standard Overnight®	<u>U.S. to Mexico</u>	
Dec. 23	FedEx Priority Overnight®	Dec. 18	FedEx International Economy®
Dec. 23	FedEx First Overnight®	Dec. 20	FedEx International Priority®
Dec. 25	FedEx SameDay®	Dec. 23	FedEx® International Next Flight
<u>U.S. to Canada</u>		<u>U.S. to International</u>	
Dec. 13	FedEx International Ground®	For U.S. to other international destinations, go to Get Rates and Transit Times at fedex.com.	
Dec. 19	FedEx International Economy®		
Dec. 21	FedEx International Priority®		
Dec. 23	FedEx® International Next Flight		

2013 Holiday FedEx Money-Back Guarantee Policy:

FedEx Express

Consistent with our [FedEx Service Guide](#), the FedEx Money-Back Guarantee for on-time delivery for the following FedEx Express® services will be suspended temporarily on Wednesday, Nov. 21, 2012, and from Tuesday, Dec. 18, through Monday, Dec. 24, 2012, for shipments that reach their destinations within 90 minutes of the scheduled commitment time.¹ FedEx First Overnight®, FedEx Priority Overnight®, FedEx Standard Overnight®, FedEx 2Day® A.M., FedEx 2Day®, FedEx Express Saver®, FedEx First Overnight®, FedEx International First®, FedEx International Priority®, FedEx International Economy®, FedEx International Priority DirectDistribution®, FedEx International Priority®, FedEx International Economy®, FedEx International Priority® Freight, FedEx 1Day® Freight, FedEx 2Day® Freight, FedEx 3Day® Freight, FedEx International Priority® Freight, FedEx International Economy® Freight

FedEx Ground

Packages tendered to FedEx Ground for delivery on the day after Thanksgiving will be scheduled for delivery on that day if the recipient business is open, but in any event, the delivery commitment will be extended to the next business day for [application](#) of the money-back guarantee.² The money-back guarantee for FedEx Ground® and FedEx Home Delivery® services will be suspended temporarily for packages tendered during the 14 calendar days before Tuesday, Dec. 25, 2012 (Tuesday, Dec. 11, through Monday, Dec. 24).

FedEx Freight

The FedEx Freight no-fee money-back guarantee will be suspended for shipments with required delivery dates of Wednesday, Dec. 26, 2012, through Wednesday, Jan. 2, 2013.³ FedEx Freight will continue to provide normal pickup and delivery except on Dec. 24 and Dec. 25, 2012, and Jan. 1, 2013, when FedEx Freight is closed. On Dec. 31, FedEx Freight will be open with only prearranged pickup and delivery shipments being made. Freight shipments picked up on Dec. 31 will [resume](#) normally on Jan. 2 after FedEx Freight reopens from the New Year's Day holiday. For example, one-day shipments picked up on Dec. 31 will resume on Jan. 2 and deliver on Jan. 3. If you have a shipment that requires a money-back guarantee during this holiday timeframe, we encourage you to call your FedEx account executive or our customer service team at [1.866.393.4585](tel:1.866.393.4585) and ask about A.M. Delivery or Close of Business Delivery options for your FedEx Freight® shipments. These services will [continue](#) to offer a money-back guarantee during the holiday season. You can also contact FedEx Expedited Freight Services® at [1.866.274.6115](tel:1.866.274.6115) for help with expedited holiday shipping needs. FedEx Freight remains committed to providing the highest level of service, including on-time delivery of your freight, during the holidays.

¹For details on the FedEx Money-Back Guarantee, see [Our Services](#) at fedex.com. FedEx SameDay Money-Back Guarantee terms and conditions do not change during the holidays. ²The FedEx Ground money-back guarantee applies to deliveries within the U.S. and to brokerage-inclusive shipments to Canada. Restrictions [apply](#). For details, see the [FedEx Ground Tariff](#). ³All services are subject to the terms and conditions of the FXF 100 Series Rules Tariff.

2013 Carrier Holiday Schedule & Guarantees



2013 UPS Shipping Deadlines for Domestic Shipments to Arrive by Dec. 25

Ship By	Service
Dec. 23	UPS Next Day Air®

Peak-season service guarantees: UPS air and international shipments picked up or delivered within the United States are guaranteed throughout the holiday season unless otherwise noted on ups.com. Commitment times for air and international shipments delivered within the U.S. will be extended by 90 minutes the following days: Nov. 29, Dec. 18-24, and Dec. 31. The guarantee is suspended for UPS Ground and UPS Standard packages picked up or scheduled for delivery between Dec. 11 and Dec. 24. For further details, visit ups.com for the UPS Tariff/Terms and Conditions.



2013 USPS Suggested Shipping Dates for Domestic Shipments to Arrive by Dec. 25

Ship By	Service	Ship By	Service
Dec. 14	Standard Post	Dec. 21	Priority Mail
Dec. 20	First-Class Mail	Dec. 23	Priority Mail Express

2013 USPS Suggested Shipping Dates for International and Military Shipments to Arrive by Dec. 25

To ensure delivery of holiday cards and packages by December 25 to military APO/FPO addresses overseas and to international addresses, the USPS suggests that mail be entered by the recommended mailing dates listed below. Remember, all mail addressed to military post offices overseas is subject to certain conditions or restrictions regarding content, preparation, and handling. APO/FPO addresses generally require Customs forms. To see a table of active APO and FPO addresses and mailing restrictions by individual APO/FPO ZIP Codes, go to <http://pe.usps.com>

Military Mail Addressed to	Priority Mail Express Military Service (PMEMS) ¹	First Class Mail Letters/Cards	Priority Mail	Parcel Airlift Mail (PAL) ²	Space Available Mail (SAM) ³	Standard Post
APO/FPO AE ZIPs 090-092	Dec. 17	Dec. 10	Dec. 10	Dec. 3	Nov. 26	Nov. 12
APO/FPO AE ZIP 093	N/A	Dec. 3	Dec. 3	Dec. 3	Nov. 26	Nov. 12
APO/FPO AE ZIPs 094-098	Dec. 17	Dec. 10	Dec. 10	Dec. 3	Nov. 26	Nov. 12
APO/FPO AA ZIP 340	Dec. 17	Dec. 10	Dec. 10	Dec. 3	Nov. 26	Nov. 12
APO/FPO AP ZIPs 962-966	Dec. 17	Dec. 10	Dec. 10	Dec. 3	Nov. 26	Nov. 12

¹ PMEMS is available to selected military post offices. Check with your local Post Office to determine if this service is available to your APO/FPO/DPO address.
² PAL is a service that provides air transportation for parcels on a space-available basis. It is available for Standard Post items not exceeding 30 pounds in weight or 60 inches in length and girth combined. The applicable PAL fee must be paid in addition to the regular surface rate of postage for each addressed piece sent by PAL service.
³ SAM parcels are paid at Parcel Post postage rate of postage with maximum weight and size limits of 15 pounds and 60 inches in length and girth combined. SAM parcels are first transported domestically by surface and then to overseas destinations by air on a space-available basis.

International Mail Addressed to	Global Express Guaranteed® (GXG)*	Express Mail® International (EMS) ^{5*}	Priority Mail® International (PMI) ^{6*}	First-Class Mail® International
Africa	Dec. 17	Dec. 10	Dec. 2	Dec. 2
Asia/Pacific Rim	Dec. 16	Dec. 14	Dec. 9	Dec. 9
Australia/New Zealand	Dec. 16	Dec. 14	Dec. 9	Dec. 9
Canada	Dec. 19	Dec. 16	Dec. 12	Dec. 9
Caribbean	Dec. 18	Dec. 14	Dec. 12	Dec. 9
Central & South America	Dec. 18	Dec. 10	Dec. 2	Dec. 2
Mexico	Dec. 18	Dec. 14	Dec. 11	Dec. 9
Europe	Dec. 18	Dec. 14	Dec. 12	Dec. 9
Middle East	Dec. 16	Dec. 14	Dec. 12	Dec. 9

*GXG: Cutoff date does not take into account time needed for customs clearance. Extra transit time should be allocated.